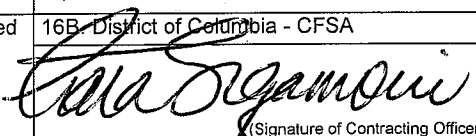


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. Contract Number		Page of Pages		
						1      3		
2. Amendment/Modification Number			3. Effective Date		4. Requisition/Purchase Request No.		5. Solicitation Caption	
0001			See 16 C				Maintenance and Support for FACES.NET	
6. Issued By:			Code		7. Administered By (If other than line 6)			
DISTRICT OF COLUMBIA CHILD AND FAMILY SERVICES AGENCY CONTRACTS AND PROCUREMENT ADMINISTRATION 955 L'Enfant Plaza, SW, Suite 5200 WASHINGTON, DC 20024								
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)					9A. Amendment of Solicitation No.			
					CFSA-09-R-0001			
					9B. Dated (See Item 11)			
					08/20/09			
					10A. Modification of Contract/Order No.			
					10B. Dated (See Item 13)			
Code				Facility				
<p>The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; or (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. <b>FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.</b></p>								
12. Accounting and Appropriation Data (If Required)								
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14								
A. This change order is issued pursuant to: (Specify Authority)								
B. The above numbered contract/order is modified to reflect the administrative changes								
C. This supplemental agreement is entered into pursuant to authority of:								
D. Other (Specify type of modification and authority) Exercise of Options set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 20, Section 2008								
E. IMPORTANT:		Contractor <input checked="" type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.						
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)								
<p>This amendment refers to Solicitation No. CFSA-09-R-0001</p> <p style="text-align: center;"><b>Proposal submission date is extended from: 9/21/09 to 9/28/09 @ 2:00 P.M.</b></p> <p>(1) Delete subsections I.4.5 and I.4.6 in their entirety</p> <p>(2) Under section G.9 insert the following dollar amount: \$0.00</p> <p>(3) Under section M-4.1.1 Delete L.2.5.3.3 and substitute with L.3.5.3.3.3</p> <p>(4) Under section M-4.1.3 Delete L.2.5.3.4 and substitute with L.3.5.3.4</p> <p>(5) Under section L.3.5.1 Delete One original and (five copies) and substitute One original and (three copies)</p> <p>(6) Under section B-1.1 add the following sentence: The offeror's key personnel and majority of staff shall be co-located with the CFSA IT staff.</p> <p>(7) Under section B-1-1 add subsection B-1.1.1 to read: The District will provide existing development PCs to the offeror. The offeror shall be responsible for providing new development PCs and laptops. The District will provide all other necessary project equipment.</p> <p>(8) Under section B-1-1 add subsection B-1.1.2 to read: The District will provide licenses for all infrastructure and software necessary to support the FACES.NET platform.</p>								
<b>All other terms and conditions under this contract /task order shall remain unchanged.</b>								
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect								
15A. Name and Title of Signer (Type or print)				16A. Name of Contracting Officer				
				Tara Sigamoni				
15B. Name of Contractor:		15C. Date Signed		16B. District of Columbia - CFSA		16C. Date Signed		
						9/17/09		
(Signature of person authorized to sign)				(Signature of Contracting Officer)				

- (9) Under section C.4 insert the following paragraphs:

The contractor's Database administrator shall be responsible for ensuring the steady and continued flow of data from FACES.NET production database and the citywide Data Warehouse; as well as for any lower environments required for testing purposes.

The Contractor shall be responsible for correcting any data anomalies and/or system bugs that impact the batch functions. The Contractor shall be responsible for the system administration of the web servers.

- (10) Under subsection C-5.1 insert the following paragraph:

The backup target will be provided by CFSA and OCTO. The contractor shall not be responsible for managing the physical storage or media. The contractor shall be responsible for executing, validating and testing the backups as well as practicing space optimization techniques.

- (11) Under section C-5.2 insert the following paragraphs:

The source code and data fix requests come in through a central helpdesk where a ticket is opened. The ticket will be analyzed by CFSA staff. The staff validates the issue and shall provide a recommendation/solution for a code or data fix. The ticket is then transferred to the contractor. The contractor shall fix and transfer the fix to CFSA for testing. Once tested the ticket is sent for follow up to the user and closed.

The ticket slated for data fixes shall be fixed as per their priority. Urgent tickets-3 hours; high priority -24 hours; medium-48 hours, and low-72 hours.

The ticket slated as code fixes as Urgent shall be fixed via emergency code deployment as soon as possible. High, medium and low tickets are usually grouped into scheduled monthly or bi-monthly builds and targeted as per their priority and business need.

- (12) Under section C-14, add the following subsections:

Subsection C-14.1 The contractor shall provide DS3 Network connectivity.

Subsection C-14.2: Access shall be allowed through a secured internet/VPN connection upon submission and approval of the required security forms.

Subsection C-14.3: Medium level of security requirements for connecting to FACES.NET:

- Enable Popup
- Accept Cookies
- Enable third-party ActiveX Controls
- Enable java Script
- Internet Explorer 6 Service Pack 1

(13) Under section L-3.5.3.4.2: Delete, "L.3.5.3.4.3. above", under subsection B.

Insert subsection C to read: The evaluation forms shall be completed for the vendor at the corporate level and employees designated as key personnel. The evaluation forms shall be submitted with the proposal.